



## FOOD AND BEVERAGES SERVICES NC II

Course Code: TRSFBS205

### BASIC COMPETENCIES

Code No.	Units of Competency
500311105	Participate in Workplace Communication
500311106	Work in Team Environment
500311107	Practice Career Professionalism
500311108	Practice Occupational Health and Safety procedures

### COMMON COMPETENCIES

Code No.	Units of Competency
TRS311201	Develop and update industry knowledge
TRS311202	Observe workplace hygiene procedures
TRS311203	Perform computer operations
TRS311204	Perform workplace and safety practices
TRS311205	Provide effective customer services
TRS311206	Provide effective customer services

### CORE COMPETENCIES

Code No.	Units of Competency
TRS512387	Prepare the dining room/restaurant area for service
TRS512388	Welcome guests and take food and beverage orders
TRS512389	Promote food and beverage products
TRS512390	Provide food and beverage services to guests
TRS512391	Provide room service
TRS512392	Receive and handle guest concerns

### JOB DESCRIPTION

Provide food and beverage service to guests in various food and beverage service facilities.

### ENTRY REQUIREMENTS

Can communicate both oral & written; at least completed the 10-year basic education; and can perform mathematical computation.

### JOB OPPORTUNITIES

Upon completion of the course, trainees/students may be employed as:

- *Waiter*
- *Food and Beverage Service Attendant*



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Technical Education and Skills Development Authority  
Region IV-B MIMAROPA  
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#### **EVIDENCES**

Upon completion of the course, trainees/students must be able to:

- Prepare the dining room/restaurant area for service
- Welcome guests and take food and beverage orders
- Promote food and beverage products
- Provide food and beverage services to guests
- Provide room service
- Receive and handle guest concerns

#### **NATIONAL ASSESSMENT**

To attain the National Qualification of FOOD AND BEVERAGE SERVICES NC II, the candidate must demonstrate competence in all the units. Successful candidates shall be awarded a National Certificate signed by the TESDA Director General.